

# PERFORMANCE LIST

## Music

Presenter	Production	Venue	Performances	Audience
4-D International	James Morrison and his Big Band	Concert Hall	1	2482
Adrian Bohm Presents	Dame Kiri Te Kanawa	Concert Hall	1	1537
Altonia Productions/ World Projects South Pacific	18th Australian International Music Festival	Concert Hall	5	5294
Ameso	Maria Yiakoulis - Live at the Studio	The Studio	1	274
Andrew McKinnon Presentations	Scotland the Brave	Concert Hall	2	2639
Arthur & Pat Laing Entertainment	Kasey Chambers	Concert Hall	1	1957
Australian Chamber Orchestra	Enchanted	Concert Hall	1	1415
Australian Chamber Orchestra	Radiant	Concert Hall	1	1799
Australian Chamber Orchestra	Revolution	Concert Hall	1	2331
Australian Chamber Orchestra	The Giants	Concert Hall	1	1663
Australian Chamber Orchestra	The Great	Concert Hall	1	1820
Australian Chamber Orchestra	The Revelers	Concert Hall	1	1546
Australian Chamber Orchestra	The Romantics	Concert Hall	1	1726
Australian Chamber Orchestra	The Visionaries	Concert Hall	1	1814
Australian Chinese Performing Arts Association	Meeting in Chinese Festival	Concert Hall	1	2475
Australian Chinese Performing Arts Association	The Night We Celebrate	Concert Hall	1	2126
Australian Girls Choir	Australian Girls Choir*	Concert Hall	2	3556
Australian Pops Orchestra	Australian Philharmonic Orchestra with Guy Sebastian	Concert Hall	2	3619
Bluehawk Presents	Demis Roussos	Concert Hall	2	2185
Cologne New Philharmonic Orchestra	Cologne New Philharmonic Orchestra	Concert Hall	1	1346
Dainty Consolidated Entertainment	America in Concert	Concert Hall	2	3439
Dainty Consolidated Entertainment	Josh Groban Showcase	Utzon Room	1	180
Frog in a Sock	The Ten Tenors	Concert Hall	1	2083
Frontier Touring Company	The Foo Fighters	Concert Hall	3	7751
Global Missions Project	An Evening of American Gospel Music	Concert Hall	1	1072
Great Southern Events	AWARD Awards	Concert Hall	1	1300
Grundy Television	Australian Idol Grand Final	Concert Hall	1	2500
Grundy Television	Australian Idol Live Broadcast	Forecourt	1	5116
InConcert Music	Rhythm Spectrum	Utzon Room	1	100
Jaewoo Kim	Dan-Yul Lee in Recital	Utzon Room	1	190
John Frost Organisation	Debbie Reynolds Live	Concert Hall	1	1281
Kambala School	Kambala*	Concert Hall	1	2500
M.O.C IV	The Morriston Orpheus Choir	Concert Hall	2	1342
Maccabi Australia Inc	Opening Ceremony Maccabi Australia International Games	Concert Hall	1	2000
MLC School	MLC School Concert*	Concert Hall	1	2500
Music Council of Australia	Freedman Jazz 2007	The Studio	1	250
Musica Viva Australia	TalkOz	Concert Hall	1	886
Nataraj Cultural Centre	Spirit of India 2007	Drama Theatre	1	513
New Tang Dynasty Australia Television	When East meets West	Concert Hall	1	1912
Office of the Board of Studies - NSW Department of Education and Training	Encore 2007*	Concert Hall	2	5291
Opera Australia	Carmina Burana	Concert Hall	1	2450
Opera Australia	New Year's Eve Gala Concert	Concert Hall	1	2618
Opera Australia	Opera Australia's 50th Birthday Gala	Concert Hall	1	2021
Present Australia	Premiering Sydney	Concert Hall	2	3066
Present Australia	Voices in the House Festival Concert	Concert Hall	1	2162
Quentron	The White Album	Concert Hall	3	5507
Robert Miller	Robert Miller Piano Recital	Utzon Room	1	171
Royal Danish Consulate General	A Sense of Denmark	Utzon Room	1	55
Royal Danish Consulate General	Peter Howard Jensen Guitar Recital	Utzon Room	1	186
Ryde Schools Music Festival	Ryde Schools Music Festival 2006*	Concert Hall	1	2000
Save the Children Australia	A Celebration of Handel	Concert Hall	1	2468
Suzuki Talent Education Assoc of Australia	Suzuki Talent Education Assoc of Australia*	Utzon Room	10	1219
Sydney Cultural Council	McDonald's Ballet Scholarship Finals	Concert Hall	1	2277
Sydney Legacy	The Australian Army Band	Concert Hall	1	811
Sydney Opera House	A Big Night in with Darren Hayes	Concert Hall	2	4152
Sydney Opera House	Babies Proms - ABC 123*	Utzon Room	18	4081
Sydney Opera House	Babies Proms - Big G's Birthday Party*	Utzon Room	18	3446

\* For young audiences ♦ Includes House:Ed performances

Presenter	Production	Venue	Performances	Audience
Sydney Opera House	Babies Proms - Music Book 06*	Utzon Room	18	4096
Sydney Opera House	Babies Proms - Strings and Things*	Utzon Room	18	3908
Sydney Opera House	Babies Proms - The Colour of Fun*	Utzon Room	18	4270
Sydney Opera House	Babies Proms - Yummy in my Tummy*	Utzon Room	18	4275
Sydney Opera House	Biennale - Tomoko Mukaiyama	The Studio	1	152
Sydney Opera House	Cabaret Season - Martin Martini	The Studio	1	229
Sydney Opera House	Cabaret Season - Meow Meow	The Studio	3	847
Sydney Opera House	Cabaret Season - Mich en Scene	The Studio	2	575
Sydney Opera House	Cabaret Season - Sista She	The Studio	1	193
Sydney Opera House	Camille - La Fille du Cirque	The Studio	6	1546
Sydney Opera House	Caroline Nin - Hymne A Pfaf	The Studio	5	1525
Sydney Opera House	Gauche	The Studio	1	319
Sydney Opera House	Gotan Project	Concert Hall	2	4200
Sydney Opera House	Gyan & Leung - Billy the Rabbit	The Studio	5	1360
Sydney Opera House	I Like to Sing*	Playhouse	14	5449
Sydney Opera House	Jackie Orszaczky's Sunday Skool	The Studio	3	980
Sydney Opera House	Kronos Quartet and Asha Bhosle	Concert Hall	2	4487
Sydney Opera House	Light is Calling	The Studio	1	115
Sydney Opera House	Marisa Monte	Concert Hall	2	4137
Sydney Opera House	Mariza	Concert Hall	2	4034
Sydney Opera House	Meow Meow - Beyond Glamour: The Remix	The Studio	7	1795
Sydney Opera House	Play! - A Video Game Symphony	Concert Hall	5	10244
Sydney Opera House	Salif Keita	Concert Hall	1	2169
Sydney Opera House	Strings and Things* ♦	Utzon Room	5	981
Sydney Opera House	Studio Sessions - Dahfer Youssef	The Studio	1	350
Sydney Opera House	Studio Sessions - Fourplay	The Studio	3	908
Sydney Opera House	Studio Sessions - The Tiger Lillies	The Studio	2	501
Sydney Opera House	Utzon Music Series - Flinders Quartet	Utzon Room	1	202
Sydney Opera House	Utzon Music Series - Joseph Tawadros	Utzon Room	1	190
Sydney Opera House	Utzon Music Series - Utzon Ensemble	Utzon Room	1	164
Sydney Opera House	Utzon Music Series - Sydney Soloists	Utzon Room	1	181
Sydney Opera House	Vienna Philharmonic Orchestra	Concert Hall	4	10466
Sydney Opera House	Vienna Philharmonic Orchestra - Live Site	Forecourt	1	4100
Sydney Opera House/ABC	Play School's 40th Birthday*	Concert Hall	6	9463
Sydney Opera House/Australian Philharmonic Orchestra	Not New Years Eve	Concert Hall	3	6438
Sydney Opera House/John Frost	Debbie Reynolds Live	Concert Hall	2	3883
Sydney Opera House/Maggie Gerrard	Sergio Mendes	Concert Hall	1	2239
Sydney Opera House/Opera Australia	Opera Australia's Christmas at the House	Concert Hall	6	12259
Sydney Opera House/SIMA/Jazzgroove	Jazz:Now	The Studio	4	1237
Sydney Opera House/Sydney Festival	Lost and Found Orchestra	Concert Hall	10	19521
Sydney Opera House/Sydney Symphony	Ben Folds with the Sydney Symphony	Concert Hall	4	9155
Sydney Opera House/Sydney Symphony	Showstoppers	Concert Hall	4	8584
Sydney Opera House/UBS	UBS Verbier Festival Orchestra with Bryn Terfel	Concert Hall	1	2605
Sydney Philharmonia Choirs	Britten War Requiem	Concert Hall	1	1880
Sydney Philharmonia Choirs	Chorus Oz	Concert Hall	1	1200
Sydney Philharmonia Choirs	Messiah	Concert Hall	4	4053
Sydney Philharmonia Choirs	Night at the Opera	Concert Hall	2	2810
Sydney Philharmonia Choirs	Requiem	Concert Hall	2	2271
Sydney Philharmonia Choirs	St Matthew Passion	Concert Hall	2	1770
Sydney Philharmonia Choirs	Symphonic Rites	Concert Hall	2	2520
Sydney Region Music Festival	Sydney Region Music Festival*	Concert Hall	1	2477
Sydney Sinfonietta	Classique with Attitude	Utzon Room	2	198
Sydney Symphony	Askenazy Conducts Rachmaninov	Concert Hall	3	7115
Sydney Symphony	Beethoven Festival	Concert Hall	10	18576
Sydney Symphony	Belkin Plays Tchaikovsky	Concert Hall	3	7156
Sydney Symphony	Brahms Festival - Brahms' Symphonies 1 & 3	Concert Hall	4	8554
Sydney Symphony	Brahms Festival - Brahms' Symphonies 2 & 4	Concert Hall	3	6548
Sydney Symphony	Brahms: Ein deutsches Requiem	Concert Hall	2	3727
Sydney Symphony	Brilliant Charles Dutoit	Concert Hall	4	7180

Presenter	Production	Venue	Performances	Audience
Sydney Symphony	Concerto for Orchestra	Concert Hall	3	5525
Sydney Symphony	Dialogues for Orchestra	Concert Hall	3	6691
Sydney Symphony	Dianne Reeves	Concert Hall	3	6692
Sydney Symphony	Dutoit & Thibaudet: a Tour de Force	Concert Hall	2	3807
Sydney Symphony	Emirates Metro 2 / Great Classics 2 / Veuve Clicquot 2	Concert Hall	3	5971
Sydney Symphony	Gelmetti Conducts Puccini's La Rondine	Concert Hall	3	5681
Sydney Symphony	Great Romantics	Concert Hall	3	6459
Sydney Symphony	Grieg's Piano Concerto	Concert Hall	1	2463
Sydney Symphony	Images for Orchestra	Concert Hall	3	4319
Sydney Symphony	Jean-Yves Thibaudet	Concert Hall	1	1557
Sydney Symphony	Kaleidoscope - Antarctic Symphony	Concert Hall	2	3786
Sydney Symphony	Kaleidoscope - Chick Corea, Jazz & Orchestra	Concert Hall	2	4561
Sydney Symphony	Midori	Concert Hall	2	4422
Sydney Symphony	Night Journeys	Concert Hall	3	5251
Sydney Symphony	Nobody Knows De Trouble I See	Concert Hall	3	6235
Sydney Symphony	Northern Lights	Concert Hall	4	7685
Sydney Symphony	Rossini: Stabat Mater	Concert Hall	2	2732
Sydney Symphony	Russian Fire and Fury	Concert Hall	2	4375
Sydney Symphony	Saint-Saens Organ Symphony	Concert Hall	4	9857
Sydney Symphony	Sibelius' Mythic Adventures	Concert Hall	3	5453
Sydney Symphony	Symphony at the Movies	Concert Hall	6	12633
Sydney Symphony	Tchaikovsky's Symphony No 4	Concert Hall	3	7329
Sydney Symphony	The Promised Land	Concert Hall	2	4800
Sydney Symphony	The Shostakovich Centenary	Concert Hall	3	5565
Symphony Entertainers	Live in Concert with Dr.K.J.Yesudas and Ms Sujatha	Concert Hall	1	2160
The Arts Unit - NSW Department of Education and Training	Arts North Primary School Concert*	Concert Hall	1	1942
The Arts Unit - NSW Department of Education and Training	Our Spectacular*	Concert Hall	1	2683
The Arts Unit - NSW Department of Education and Training	The Australis Concert*	Concert Hall	1	1911
The Arts Unit - NSW Department of Education and Training	The Acacia Concert*	Concert Hall	1	1931
The Arts Unit - NSW Department of Education and Training	The Argyle Concert*	Concert Hall	1	1933
The Arts Unit - NSW Department of Education and Training	The Banksia Concert*	Concert Hall	1	1892
The Arts Unit - NSW Department of Education and Training	The Bennelong Concert*	Concert Hall	1	1913
The Arts Unit - NSW Department of Education and Training	The Endeavour Concert*	Concert Hall	1	1908
The Arts Unit - NSW Department of Education and Training	The Jacaranda Concert*	Concert Hall	1	1915
The Harbour Agency Sydney	Paul Kelly	The Studio	4	1392
The Song Company	The Song Company	The Studio	1	189
United World Concert Tours	2006 Sydney Youth Musicale	Concert Hall	1	1500
United World Concert Tours	2007 Sydney Youth Musicale	Concert Hall	1	1300
Visit Australia	A Likeness of Wind - Sounds of Japan	Concert Hall	1	1335
Visit Australia	Japan Festival	Concert Hall	2	2800
Visit Australia	Japan Festival - Ishikawa Culture	Concert Hall	1	1700
Visit Australia	Kashigaya Cultural Festival	The Studio	1	250
XYZ Networks	Eskimo Joe	The Studio	1	250
XYZ Networks	Toni Collette	The Studio	1	200
Yasiru Multimedia	Golden Melodies	Concert Hall	1	1080
ZR Communication	Sparkling Night with Runa Laila	Concert Hall	1	1493
			<b>Total</b>	<b>452 524,595</b>

## Theatre

Presenter	Production	Venue	Performances	Audience
Bell Shakespeare Company	Macbeth	Playhouse	44	17400
Bell Shakespeare Company	Othello	Drama Theatre	13	6513
Bell Shakespeare Company	Romeo and Juliet	Drama Theatre	18	9627
Bell Shakespeare Company	The Tempest	Playhouse	53	19609
John Simmons	Sex, Death & Desire	The Studio	2	427
Rafego	Chita Rivera	The Studio	7	1235
Sydney Festival	About an Hour - Kiss of Life	The Studio	5	1523
Sydney Festival	About an Hour - Mousson	Playhouse	5	1728
Sydney Festival	About an Hour - Taylor Mac	The Studio	5	1309
Sydney Festival	AboutAn Hour - Our Brief Eternity	Playhouse	5	1385
Sydney Festival	AboutAn Hour - The Space Between	Playhouse	5	1712
Sydney Festival	AboutAn Hour - The White Cabin	Playhouse	5	1603
Sydney Opera House	10 Days on Earth	Playhouse	15	4373
Sydney Opera House	A Large Attendance in the Antechamber	Playhouse	16	1782
Sydney Opera House	A Porthole into the Minds of the Vanquished	The Studio	6	1351
Sydney Opera House	Babes in the Wood	Playhouse	19	4577
Sydney Opera House	Circus Oz	Opera Theatre	17	19654
Sydney Opera House	Colour of Panic	The Studio	7	758
Sydney Opera House	DasSHOKU Hora!!	The Studio	5	688
Sydney Opera House	David Hoyle's S.O.S.	The Studio	6	887
Sydney Opera House	Emily Loves to Bounce* ♦	Playhouse	26	8686
Sydney Opera House	FBI Live Radio Plays	The Studio	2	348
Sydney Opera House	Hinepau* ♦	The Studio	20	4360
Sydney Opera House	Holding the Man	Playhouse	22	7996
Sydney Opera House	Honour Bound	Playhouse	33	5141
Sydney Opera House	Impro Lab - Transparencies	The Studio	2	245
Sydney Opera House	Jim Woodring	The Studio	2	385
Sydney Opera House	Message Sticks - Film Festival	The Studio	5	980
Sydney Opera House	Message Sticks - Film Festival	Playhouse	9	3338
Sydney Opera House	Ngapariti Ngapariti	The Studio	5	1008
Sydney Opera House	Scratch Night - The Last to See Them Alive	The Studio	1	169
Sydney Opera House	Skid 180* ♦	Drama Theatre	14	4009
Sydney Opera House	Studio Sessions - Whichway Up!	The Studio	1	326
Sydney Opera House	The Hospital	Playhouse	15	3155
Sydney Opera House	The Little Match Girl* ♦	The Studio	8	836
Sydney Opera House	The Velveten Rabbit* ♦	The Studio	23	6492
Sydney Opera House	Tim Minchin - So Rock	The Studio	11	3361
Sydney Opera House	Urban Classicism	The Studio	3	412
Sydney Opera House	Varlo Jean Merman is Anatomically Incorrect!	The Studio	6	1093
Sydney Opera House/A-List Entertainment	Akmal	Drama Theatre	4	1584
Sydney Opera House/A-List Entertainment	Ari Barker	Drama Theatre	15	6563
Sydney Opera House/A-List Entertainment	Danny Bhoj	Drama Theatre	9	4366
Sydney Opera House/A-List Entertainment	Eddie Ifft	Drama Theatre	1	515
Sydney Opera House/A-List Entertainment	Fiona O'Loughlin	Drama Theatre	2	688
Sydney Opera House/A-List Entertainment	Umbilical Brothers	Drama Theatre	11	4536
Sydney Opera House/Australian Theatre for Young People/Powerhouse Youth Theatre	This Territory* ♦	The Studio	11	2186
Sydney Opera House/Jon Nicholls	Pam Ayres Surgically Enhanced	Concert Hall	1	1433
Sydney Opera House/Melbourne International Comedy Festival	Mark Watson	The Studio	12	2489
Sydney Opera House/Strut&Fret/The Famous Spiegeltent	Feasting on Flesh	The Studio	12	2460
Sydney Opera House/Token Events	Wil of God	Playhouse	6	2371
Sydney Theatre Company	I Am My Own Wife	Drama Theatre	44	22491
Sydney Theatre Company	The Season of Sarsaparilla	Drama Theatre	38	19958
Sydney Theatre Company	Woman in Mind	Drama Theatre	61	28178
Sydney Theatre Company	Ying Tong: A Walk with the Goons	Drama Theatre	60	27546
Vibe Australia	The Deadlys 2006	Concert Hall	1	1953
			<b>Total</b>	<b>754 279,798</b>

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Opera					Dance					
Presenter	Production	Venue	Performances	Audience	Presenter	Production	Venue	Performances	Audience	
Australia Opera Auditions Committee	Highlights of Opera 2006	Opera Theatre	1	803	Ausdance NSW	The 2006 Australian Dance Awards	Opera Theatre	1	1230	
Opera Australia	Alcina	Opera Theatre	11	12521	Australian Tango Championship	Australian Regional Tango Championship	Concert Hall	1	1505	
Opera Australia	Batavia	Opera Theatre	5	5740	Bjelke-Petersen School of Physical Culture/National	Senior Finals	Concert Hall	1	2485	
Opera Australia	Il Trovatore	Opera Theatre	1	1100	Michelle Park	Karma	The Studio	1	180	
Opera Australia	Jenufa	Opera Theatre	7	6730	POB Australian Tour	Paris Opera Ballet Grand Gala	Opera Theatre	1	1376	
Opera Australia	Julius Caesar	Opera Theatre	8	9115	Sydney Cultural Council	School Dance Groups*	Concert Hall	3	3000	
Opera Australia	La clemenza di Tito	Opera Theatre	8	8923	Sydney Festival	About An Hour - Flow	The Studio	5	1136	
Opera Australia	La traviata	Opera Theatre	19	27712	Sydney Festival	About An Hour - Structure and Sadness	Drama Theatre	4	1563	
Opera Australia	Lakme	Opera Theatre	9	12922	Sydney Opera House	Black Milk	Drama Theatre	9	2159	
Opera Australia	Opera Australia Private Concert	Opera Theatre	2	2350	Sydney Opera House	Chunky Move - Glow	The Studio	17	2456	
Opera Australia	Opera on the Big Screen	Forecourt	1	4476	Sydney Opera House	Cloud Gate Dance Theatre - Wild Cursive	Opera Theatre	2	2666	
Opera Australia	Operatunity Oz (Rigoletto)	Opera Theatre	1	1436	Sydney Opera House	danceTANK* ♦	The Studio	6	1163	
Opera Australia	Rigoletto	Opera Theatre	15	20857	Sydney Opera House	eigenSinn	The Studio	3	431	
Opera Australia	Rusalka	Opera Theatre	8	11357	Sydney Opera House	Emio Greco/PC - Double Points: One & Two	Playhouse	10	2141	
Opera Australia	Sweeney Todd	Opera Theatre	13	16333	Sydney Opera House	Eva Yerbabuena Ballet Flamenco	Concert Hall	5	9428	
Opera Australia	The Barber of Seville	Opera Theatre	4	5220	Sydney Opera House	Origami	Drama Theatre	5	1792	
Opera Australia	The Marriage of Figaro	Opera Theatre	16	23754	Sydney Opera House	Special Mention* ♦	The Studio	6	862	
Opera Australia	The Pirates of Penzance	Opera Theatre	32	45657	Sydney Opera House	The Faster Cooler Pleasure Show	The Studio	2	608	
Opera Australia	Turandot	Opera Theatre	19	27536	Sydney Opera House/ Branch Nebula	Paradise City	The Studio	10	2031	
Opera Foundation Australia	New York Study Award 2006	Opera Theatre	1	366	Sydney Opera House/ Sydney Festival	Kaidan	Drama Theatre	15	7429	
Sydney Cultural Council	McDonald's Operatic Aria 2006*	Opera Theatre	1	432	The Australian Ballet	Dance and Dancers*	Opera Theatre	1	850	
Sydney Opera House	The Hanging of Jean Lee	The Studio	6	815	The Australian Ballet	Don Quixote	Opera Theatre	22	31644	
			<b>Total</b>	<b>188</b>	<b>246,155</b>	The Australian Ballet	Introduction to the Ballet*	Opera Theatre	2	2565
						The Australian Ballet	New Romantics	Opera Theatre	21	23492
						The Australian Ballet	Raymonda	Opera Theatre	21	27823
						The Australian Ballet	Raymonda Dances*	Opera Theatre	1	880
						The Australian Ballet	Revolutions	Opera Theatre	21	26666
						The Australian Ballet	Saturdays at Five	Opera Theatre	4	1085
						The McDonald College	An Evening of Classical Ballet	Opera Theatre	1	1076
								<b>Total</b>	<b>201</b>	<b>161,722</b>

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# STRATEGIC PLAN 2003/08

The following strategic projects have been completed since the endorsement of the Strategic Plan in June 2003 and fully integrated into ongoing business operations.

## GOAL 1

Be Australia's pre-eminent showcase for performing arts and culture and an international leader in the presentation and development of artists and their work.

- Young Audiences and Education Program (2004)
- The Studio Program (2004)
- Indigenous Program (2004)
- Service Level Agreements (2004)
- Strategic Partnership Agreements (2004)
- Construct and Establish Recording Studio (2004)
- Youth Education Program (2004)
- Targeted Presentations and Co-presentations (2005)
- Special Performing Arts Projects and Other Areas (2005)
- Risk Share, Co-presentations and Supported Events (2005)
- Artistic Vision Statement (2005)
- Review/Update Events Based Management System (2005)
- Financial Planning and Control (2005)
- Multi-Media Suite (2005)
- New Playhouse Program Adventures (2006)
- Commissions Program established (2006)
- Live broadcasts of performances (2006)

## GOAL 2

Attract and engage a broad range of customers and provide compelling experiences that inspire them to return.

- Construct and establish Exhibition Hall (2003)
- Service charter created: Commitment to our Customers (2004)
- Tourism/Box Office Reservations Integration (2004)
- Safety Strategy and Plan (2005)
- Security Strategy and Plan (2005)
- New Asian Language tours in Japanese, Korean and Mandarin (2005)
- Strategic Tourism review completed (2005)
- Access Strategic Plan 2005/8 launched (2006)
- Access Strategic Plan project implementation
  - Public Access Guide (2006)
  - AART:BOXX exhibition (2006)
  - Accessibility training for front-line staff and induction (2006 & 2007)
  - Access Awards (2006)
- Strategic Web Plan development (2006)
- High Tea at Sydney Opera House (2007)

## GOAL 3

Maintain and enhance the Sydney Opera House as a cultural landmark, performing arts centre and architectural masterpiece.

- Refurbish Reception Hall – now named Utzon Room (2004)
- Develop and Implement Rolling Major Works Program (2004)
- National Heritage Listing (2005)
- Build new Colonnade (2006)
- World Heritage nomination submitted (2006)
- Accessibility and Western Foyers project commenced (2007)
- World Heritage Listing (2007)

## GOAL 4

Create a customer focused workplace where people are recognised for their contribution, realise their potential and are inspired to achieve outstanding results.

- Enterprise Agreement 2004 (2004)
- Learning and Development Program (2004)
- Financial Literacy (2004)
- Information Technology Literacy (2004)
- Information and Records Management (2004)
- Registered Training Organisation registration (2004)
- Facilities Training (2004)
- Indigenous Traineeships Program (2004–2007)
- Strategic Presenter Partnerships – Employee Relations (2004)
- Performance Planning and Review Program (2004)
- Establish Internal Communications Framework (2004)
- Internal Communications Resources, Tools and Infrastructure (2005)
- Orientation Program (2006)
- Employee Opinion Survey (2004, 2005 and 2007)
- Enterprise Agreement 2006 (2007)
- Management Development and Leadership Program (2006–2007)

## GOAL 5

Invest in the performing arts, cultural activities and audience development by maximising business results of the Sydney Opera House and leveraging its assets, resources and brand.

- Business Partnerships – enhancing current activities (2005)
- Sydney Opera House By-law (2005)
- Philanthropy Program Framework (2006)
- Tourism and Visitor Operations Pricing Policy (2005)
- Facilities Pricing Policy (2005)
- Performing Arts Pricing Review (2005)
- Improved Governance – Australasian Reporting Award (Bronze 2005, Silver 2006, Gold 2007)
- Annual Giving Fund (2007)
- Key Performance Indicators (2006)
- Business Continuity Plan (2007)

In June 2007 the Sydney Opera House Trust endorsed a new strategic plan. The focus of the new plan is on delivering an ambitious performing arts program including new Public Programs stream, improved service delivery, continued growth in commercial business returns, and ensuring that business operations, including building maintenance are fully funded and effectively delivered.