



# Hello

**We're excited about your visit,  
and hope the tips in here help  
you have a really special time.**



# Hello

To help you plan your visit, here are the performances timings

2:45pm – the Playhouse theatre will open  
3:00pm – the show begins  
3:55pm – the actors bow at the end of the show

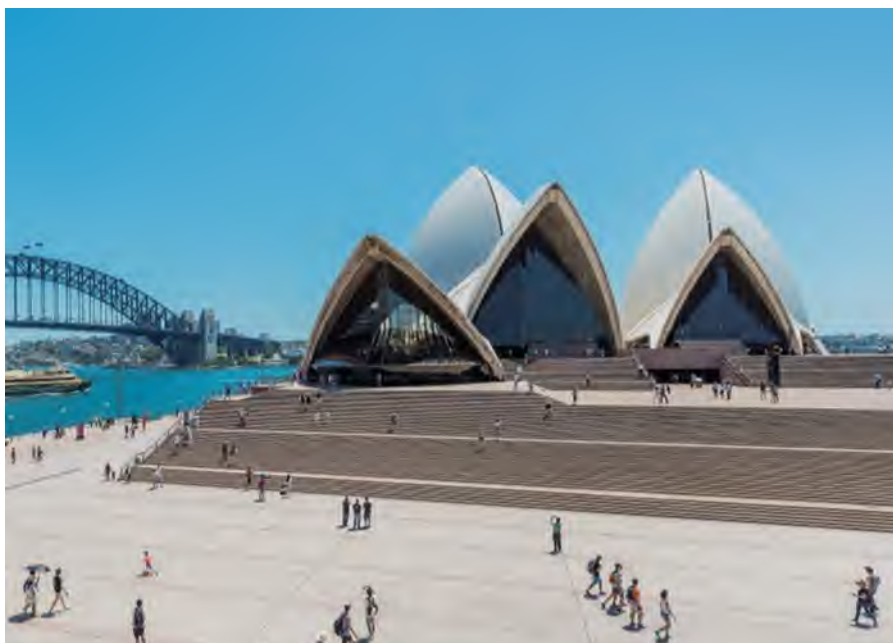
The staff are there to help with any questions. You can contact us by phone on 02 9250 7777 or email [accessibility@sydneyoperahouse.com](mailto:accessibility@sydneyoperahouse.com).

You can also find out more about visiting the Sydney Opera House at <http://www.sydneyoperahouse.com/visit-us/accessibility>

COVID Safety information is correct at the time of publication. To re-confirm conditions closer to the date please visit <https://www.sydneyoperahouse.com/visit-us/plan-your-visit.html>

## 1

When you arrive at the Sydney Opera House, you will travel across the Forecourt to the entry doors.



## 2

Your health and safety is our priority.

Face masks are required for patrons 12 years and over while inside our foyers and theatres.





# 3

You enter by walking under the big stairs and enter the Western Foyer doors.



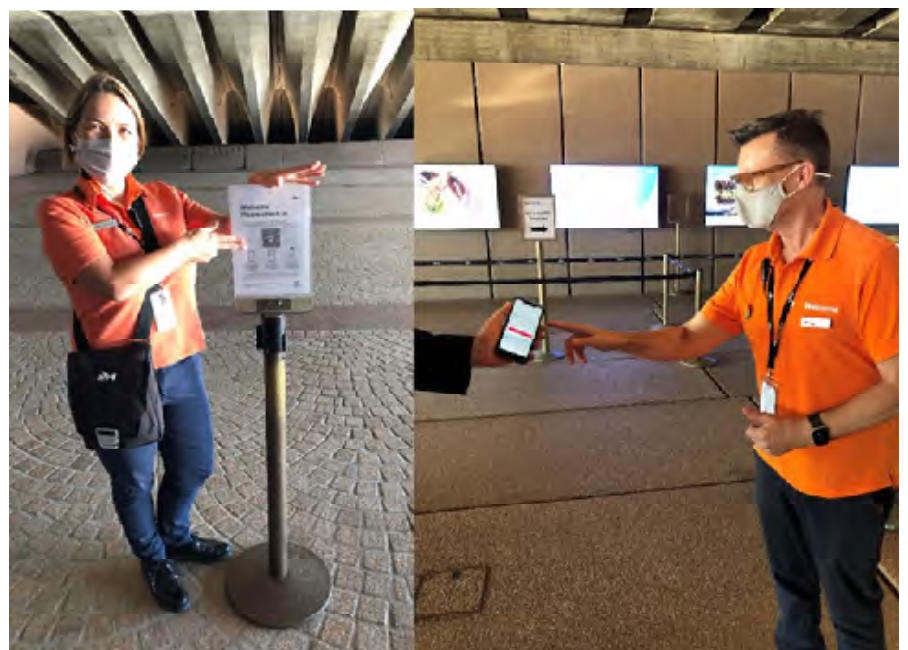
# 4

In front of these entry doors there will be a queue. There might be people already in the queue when you arrive. Follow the queue around using the ropes as a guide.



# 5

Staff will assist you to check into the venue on a mobile phone using a QR Code displayed at the entry to the queue. Show them the confirmation screen and your vaccination certificate.



# 6

In the queue staff will do a bag inspection. The bag is put on the conveyor belt and goes into a machine that takes a look inside. It then comes out the other side to be collected.

Enter the doors at the end of the queue.



# 7

As you move around the Opera House, practice physical distancing (1.5 metres whenever possible) and follow the guidance provided by our staff and signage.



# 8

You may need to collect tickets from the Box Office. There may be a queue.





# 9

The Bathroom and toilets are in the Western Foyer. They are at top of the Western Foyer near the public lifts.

There may be a queue to enter.



# 10

The show is in the Playhouse.

The doors will open before the show. There may be a queue to enter.



# 11

The Sydney Opera House staff will scan your ticket.



# 12

The theatre space will be a bit darker than the foyer.

Walk toward the row and seats that you have booked.



# 13

You will see a set for the show and hear some music. The performers are waiting backstage.

Soon the show will start and you will meet the performers.



# 14

Clap hands if you enjoy what you see and when the show is finished.

At the end of the show you leave the theatre.



**Thanks for coming  
to see us, we hope  
you have a good time.**

If you have any questions, get in touch:  
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