



Book Your Event With Confidence

Sydney Opera House and Trippas White Group are offering flexible booking terms so you can book your next event with confidence. Our aim is to ensure you can secure your desired date while feeling at ease should government restrictions change. Below are two options for your upcoming event.

Your deposit returned

Events taking place between
1 October 2020 to 31 July 2021.

If NSW Government restrictions prevent your event from taking place on the contracted event date, both Sydney Opera House and Trippas White Group will allow you to:

- Postpone your event up to 12 months from the original event date, with both deposits transferred to the new event date; or
- Request and receive a refund of any deposits previously paid. Partial refunds may apply for cancellations made less than 7 days prior to the event date.

Minimum spend flexibility

Events taking place between 1 October
2020 to 31 December 2021.

If NSW Government restrictions prevent your event from taking place in the originally contracted format both Sydney Opera House and Trippas White Group will provide one of two available options:

- Should the event not be able to take place in its originally intended format due to changes to a covid-related law or regulation between the date of booking and the event date, and you would like to proceed with the contracted event date, Trippas White Group will consult with you to change the booking details to accommodate the changed conditions, for example by reducing the contracted minimum spend of your event ; or
- You may postpone your event up to 12 months from the original event date, with both deposits transferred to the new event date.

Terms and Conditions apply. Offer applies to new bookings only. Not valid with any other offer. Event postponements are subject to date availability. Events must be contracted to take place between 1 October 2020 and 31 July 2021. Event cancellations must be received in writing 7 days prior to the contracted event date. Event cancellations and refund requests received in writing less than 7 days prior may incur some cost of goods and therefore partial refunds may apply. Where possible costs will be mitigated.

Terms and Conditions apply. Offer applies to new bookings only. Not valid with any other offer. Trippas White Group's ability to accommodate event changes (such as reducing the contracted minimum spend) is subject to date availability and to their discretion. Cancellation is not offered for change to event details. Events must be contracted to take place between 1 October 2020 and 31 December 2021. Event postponements must be received in writing 7 days prior to the contracted event date. Event postponement requests received in writing less than 7 days prior may incur some cost of goods and therefore partial refunds may apply. Where possible costs will be mitigated.

Our events team look forward to hearing from you
SOH.events@trippaswhitegroup.com.au | 1300 305 529

Frequently Asked Questions

I'm worried about the international borders not opening in time for my event. Can I postpone if the majority of our guests are coming from overseas?

Should your event have a large number of guests travelling from overseas and international borders remain closed for your event date, we would provide an option for postponement and we will work with you to find a suitable new date. Alternatively our in-house AV team can provide a wide range of services should you want to discuss live streaming your event both nationally and/or internationally.

Can I turn my canapé event into a sit down lunch or dinner?

Yes, should your event need to change format due to ongoing NSW physical distancing restrictions, we are happy to work with you to change the format of the event. Please note contracted minimum spends would apply unless government restrictions have forced a reduction in guest numbers or venue capacities, at which time Trippas White Group would reduce their contracted minimum spend to that of the value of the current restrictions.

My headline conference/exhibition has now been postponed indefinitely. What can I do with my associated event at your venue?

Depending on when your contracted event date is, we can offer one of the following 3 options to you:

- A format change to your existing event date into an alternate event offering/structure; or
- A full refund of your deposit; or
- A postponement of the event with a 12 month validity from the original event date.

Our company is hesitant about proceeding with the event due to uncertainty of changing restrictions? What are my options?

We understand your concerns and hesitation with proceeding with your event due to the unpredictability of the current climate. The Sydney Opera House venue team and Trippas White Group event specialists will work together with you on the best outcome for your upcoming event. This may be through a postponement or deposit refund or alternatively with an agreed upon format change that is both safe for your guests and also provides reassurance for your company. With multiple venue spaces and flexible audio visual options (such as live streaming integrations), it is our priority to make your event successful whilst also being flexible with the changing environment.

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