

Structured consultation during proposed works

The Opera House undertakes targeted consultation with the following key stakeholders in relation to its Renewal projects and broader operations:

- Resident performing companies;
- Onsite food and beverage and retail operators;
- Donors and partners;
- The accessibility community;
- The heritage and architectural communities;
- Local residents; and
- Relevant neighbouring authorities and Government agencies.

Briefings and consultation with these groups will continue at key milestones in the project and/or as required.

In relation to local residents and businesses, who have greater potential to be impacted by the Opera House's activities, the Opera House proposes to establish a Local Residents and Businesses Forum that would be administered as follows.

Local Residents and Businesses Forum

Objective

The Local Resident and Businesses Forum will provide an opportunity for local residents and businesses to be briefed on SOH operations, engage and ask questions of management. The forum will formalise existing dialogue between local residents and SOH.

This informative and interactive forum will focus on operational issues that have an impact on local residents and businesses.

Composition

The forum will be open to all residents of Bennelong Apartments, any resident of Kirribilli who has expressed concern about SOH operations and neighbouring small businesses at East Circular Quay.

The forum will be chaired by a member of the SOH executive team and be attended by relevant SOH management.

Agenda

The forum will involve a presentation by SOH based on known areas of interest, including Forecourt and Broadwalk programming, broader site activities, site amenity and construction logistics management. This will be followed by a question and answer session.

Attendees will be invited to send agenda items and questions to SOH in advance of the forum. This will allow these issues to be covered in the course of the SOH presentation or raised after .

Frequency

The forum will be held twice per year in the second and final quarters of the calendar year.

Location and Time

The forum will be held at Sydney Opera House, as either a morning or evening briefing in an appropriate venue.

Notification

Details of the forum, including date, time and location will be made available at least one month in advance of the forum.

Residents of Bennelong Apartments will receive an invitation via the building management team.

Residents of Kirribilli who have expressed concern about SOH operations and neighbouring businesses will receive an invitation directly from SOH.

Records

SOH will maintain a record of the issues discussed at the forum and their status.

Where specific issues are raised by attendees that cannot be resolved in the forum, SOH will invite the attendees to provide their contact details to allow SOH to respond directly after the forum.

During the course of the proposed Renewal works, SOH will provide an annual report on the issues raised in the Forum and their status to the DPE.